## Service Bulletin Nº 96A





Jay Alfer

TO: Parts & Service Managers

Joe Blackwell

**Technical Support Manager** 

**DATE:** March 21, 1997 (Updated May 12, 1997)

**SUBJ:** Dot Matrix Display Board:

Spacer X4 Addition & Bracket X2 Replacement

Eric Winston

Technical Support Engineer

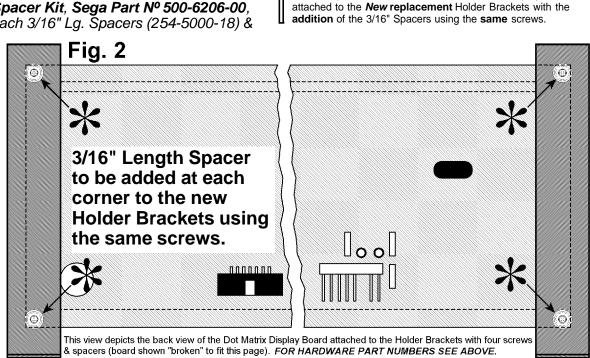
We are using the *New Style* Cherry 128 X 32 Dot Matrix Display Board (*beige* colored display P.C.B.) in our *New* **Sega Showcase Backbox** used on **Space Jam** and **The Star Wars Trilogy-Special Edition**. We have found that the brackets we are using to mount the Board work great with the *New Style Display*, but can create a potential short condition **if an** *Old Style* Board (*green* colored display P.C.B.) is "**Swapped-In**" as a replacement.

In an effort to aid the operator by ensuring *compatibility* with all 128 x 32 Displays, even those used by other pinball manufacturers, we have immediately added a spacer between the Holder Brackets and the Display and have replaced these brackets with new ones (the length of the bracket is reduced by 7/16" from the end of the base). Available now is a **Spacer Kit**, **Sega Part Nº 500-6206-00**, This kit contains 4 each 3/16" Lg. Spacers (254-5000-18) &

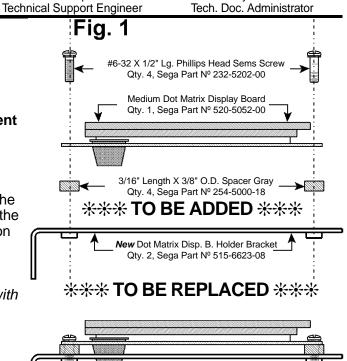
2 each New Dot Matrix Display Holder Brackets (515-6623-08).

Figures 1 & 2 shown to the right, depicts where the spacers & brackets will need to be placed (see Fig. 1 for individual Part Numbers).

Please call Sega Pinball Technical Support with the Serial No of your game and we will send a kit out at no charge.



Ted Kilpin



Above depicts the side view of the Dot Matrix Display Board