



Service Bulletin #37

To: Service Managers  
From: Data East Pinball Service Department  
Date: July 20, 1992  
Subject: Erratic Play on Hook

Symptom - Intermittently the Hook game may perform erratically, occasionally going into "Slam Tilt" or kicking some solenoids for no apparent reason .

Cause - An intermittently grounded switch strobe line. (Typically the green wire with the yellow trace on the left Drop Target bank is pinched against the playfield support bracket.)

Solution - Check the wiring on the left Drop Target bank to make sure that none of the wires can be penetrated by the playfield support bracket on the left side of the cabinet. If the wires look like they might get caught when the playfield is in its normal position, dress the wires away from the edge of the playfield and secure them to the harness with electrical tape or a tie wrap. This should prevent them from drifting back where they might get caught between the playfield and its supporting bracket.

If you have any questions please contact Jim or Arnie in the Data East Service Department.