



DATA EAST PINBALL, INC.


To: Service Manager
From: Pete Gustafson
Date: September 5, 1990
Subject: Program Error in Back to the Future

Accompanying this fax is service bulletin #26. It details a very rare program bug which we have uncovered in Back to the Future. Yesterday, (September 4, 1990) I sent you a copy of the new program. If you receive any complaints from your customers before the new program arrives please ask your customers to do the following:

- 1) Verify the game is set on factory settings.
- 2) Disconnect the front door memory protect switch (The white switch inside the front door). This will allow the game to power up and be playable even if the program error manifests itself.
- 3) When you receive the new program, make a copy for your customer to install into his game and make sure he connects the wire back to the memory protect switch.

If you have any questions please contact me via fax at 1-708-345-7718.

Best regards,


Pete Gustafson
Field Service Manager
Data East Pinball, Inc.

cc: Gary Stern