

Service Bulletin N^o 107



As of August 2000, you can now download any Game Code at www.sternpinball.com
 (Code sent via 3 1/2 Disks is no longer available.)



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TO: Parts & Service Managers

DATE: August 13, 1998

SUBJ: FAX RESPONSE SURVEY: HOW WOULD YOU LIKE YOUR CODE UPDATES?

Explanation:

In our continuous efforts to provide you with the appropriate game code updates and game code libraries a survey must be taken as to what you, our customers, are using as far as hardware to retrieve this data. We use the Needhams EMP Programmer which is virtually interfaceable to all PC's (this is an inexpensive solution to handle all your ROM programming needs). Typically, we have been sending out this data in self-extracting zipped files on 3.5" diskettes. Providing libraries of code requires many diskettes. **Please Note: We no longer have the capability of sending data on 5.25" diskettes** as we have upgraded our PCs.

To provide you with the easiest way to retrieve this data safely and in a timely manner, please fill out the below survey and **FAX BACK** quickly to: **708-345-7889**. We will study this data and make the appropriate changes if warranted.

Survey (Please answer each question & provide us with any additional comments):

①	Would you like us to send you game code updates via E Mail?	<input type="radio"/> YES	<input type="radio"/> NO
②	Would you like us to send you game code updates via 3.5" Diskettes ?	<input type="radio"/> YES	<input type="radio"/> NO
③	Would you like us to send you game code updates via ROM ?	<input type="radio"/> YES	<input type="radio"/> NO
④	We are considering the use of a writeable CD Drive to provide the entire Game Code Library on CD ROM instead of 8 or more 3.5" Diskettes. Do you have a CD Drive?	<input type="radio"/> YES	<input type="radio"/> NO

*Question 3: If prefer only on ROM, old ROMs must be sent back as these ROMs become expensive.
 Questions 4, 5 & 6: We need to determine what route to take as far as optional electronic transferring of files. Depending on responses and resources, one of these may be implemented. We will keep you posted of any new developments.*

IMPORTANT! Please fill out the following & print legibly (or type):

YOUR NAME:
DISTRIBUTOR NAME:
If you answered YES to question 1, your E Mail address:
COMMENTS:

Any questions or concerns please contact Technical Support at the below numbers.
 • 1990 Janice Avenue • Melrose Park, IL 60160 • Tel 708-345-7700 or Toll-Free (USA/Canada) 1-800-542-5377 • Fax 708-345-7889 •