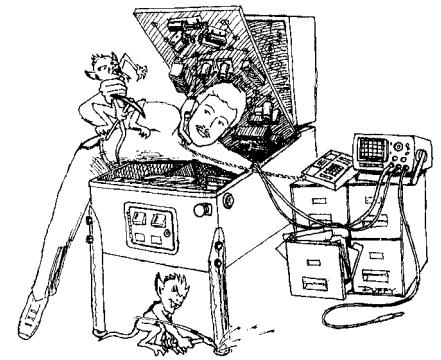


Service Bulletin N^o 101



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TO: Parts & Service Managers

DATE: June 10, 1997

SUBJ: Lost World: Jurassic Park
IMPORTANT UNPACKING INFORMATION



Explanation:

We have had a few calls from customers complaining that upon powering up their "Lost World: Jurassic Park" Game, the Snagger Unit is not returning completely to the home position. In all cases we have found that while removing the **Elastic Shipping Bands** which secure the Snagger to the Humvee for shipping, the customer has inadvertently caused the timing belt to skip a tooth.



THIS IS A MUST BEFORE POWERING UP YOUR PINBALL GAME!

The **Elastic Shipping Band** securing the Snagger Assy. **MUST BE CUT** carefully using scissors or a knife. This will eliminate the potential problem of someone forcing the Snagger Assy. to move without power causing it to skip a tooth.

DO NOT ATTEMPT TO MOVE THE SNAGGER ASSEMBLY MANUALLY AT ANY TIME! THIS WILL CAUSE DAMAGE TO THE UNIT!

We have eliminated using elastic bands and are now using wire ties which have to be cut to be removed. If you have any questions or have experienced this problem call our Technical Support line and we will assist you in correcting the problem.

